



March 2, 2020

Dear Valued Customer,

As the outbreak of the coronavirus disease (COVID-19) continues to evolve, we are implementing additional measures to protect the health and safety of our employees, supply chain partners and customers as well as to minimize risk to our operations. These actions are based on international advisories and information from the World Health Organization (WHO) and The Centers for Disease Control (CDC), the rate of new infections and local government response.

The following measures have been put in place:

- Effective immediately, we are minimizing non-essential international travel. While we strongly value in-person interaction with our customers, where possible non-essential meetings should be deferred or held virtually for the time being. At this point, this restriction does not apply to anyone based in the Americas travelling to the United States, Canada or Mexico.
- Celestica continues to restrict all business travel to (and visitors from) countries that have a higher risk level. At this time, travel is prohibited to the following areas: China, Hong Kong, South Korea, Italy, Iran, Kuwait and Japan. These travel restrictions apply to all employees, customers and suppliers.
- Critical site visits will be permitted, but anyone with permission to enter a site must adhere to the site's health precautions that may include temperature screening, masks and social distancing.

For customers planning to travel to a Celestica location, please speak with your customer lead to understand which travel restrictions and additional precautions may apply to the site you are visiting. We greatly appreciate your understanding in this matter.

As an update on Celestica's operations in China, although some employees have been unable to return to work due to their travel histories and regional quarantines, our attendance rates in China ranged from 87% to 90% today, and we continue to monitor on a daily basis. I am pleased by the incredible efforts of our employees in China and around the world who are effectively managing through this situation.

We continue to monitor COVID-19 developments and address the supply chain impacts. We are in daily contact with our supplier and logistics partners. Although the majority of our suppliers in China have been impacted, 99% of them are now at least partially operational, including 26% that are fully operational. Logistics in China have also been disrupted and we started to see some improvements last week. However, transportation companies within China have not resumed normal operation, which may result in some delays.

Our customer teams will continue working with you to assess any specific impacts to your products and determine any required actions.

Sincerely,

A handwritten signature in black ink that reads "Todd Cooper".

Todd Cooper
Chief Operations Officer, Celestica